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ORDINANCE NO.

AN ORDINANCE OF THE CITY COUNCIL OF THE
CITY OF LONG BEACH AMENDING THE LONG BEACH
MUNICIPAL CODE BY AMENDING CHAPTER 5.77
RELATING TO SHORT TERM RENTALS

The City Council of the City of Long Beach ordains as follows:

Section 1. Chapter 5.77 of the Long Beach Municipal Code is amended to
read as follows:

CHAPTER 5.77
SHORT TERM RENTALS

5.77.010 Purpose.

The purpose of this Chapter is to establish regulations, standards, and a registration process governing the renting or leasing of privately owned visitor serving residential dwelling units on a short-term basis in order to maintain the long-term rental housing stock in the City; ensure the collection and payment of Transient Occupancy Taxes (“TOT”); safeguard the residents of the City of Long Beach by ensuring that short-term rental activities do not threaten the character of residential neighborhoods; and ensuring that such short-term rental activities do not become a nuisance, or threaten the public health, safety or welfare of neighboring properties.

The City of Long Beach acknowledges that all persons within its jurisdiction are free and equal, and no matter what their sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, sexual orientation, citizenship, primary language, or immigration status are entitled to the full and equal accommodations,

1 advantages, facilities, privileges, or services in all business establishments,
2 including short-term rentals.

3
4 5.77.020 Definitions.

5 A. "Booking transaction" means any reservation and/or payment
6 service provided by a person or entity who facilitates a short-term rental
7 transaction between a prospective guest and a short-term rental operator.

8 B. "City" means City of Long Beach.

9 C. "Director" shall mean the Director of Community Development,
10 or a person designated by the Director to act in her/his stead.

11 D. "Guest" means any person or persons renting a short-term
12 rental for overnight transient occupancy.

13 E. "Host" means the natural person or persons, at least one (1) of
14 whom is an occupier of the property, who is/are the owner of record of the
15 property or operates the property, including a personal or family trust
16 consisting solely of natural persons and the trustees of such trust or a limited
17 liability company and the members of such company, or who is/are an
18 authorized tenant of the property.

19 F. "Hosted stay" means a short-term rental activity whereby the
20 host remains on-site and resides in a habitable dwelling unit or portion thereof
21 throughout the guest's stay (except during daytime and/or work hours).

22 G. "Hosting platform" means a person or entity that participates in
23 the short-term rental business by collecting or receiving a fee, directly or
24 indirectly through an agent or intermediary, for conducting a short-term rental
25 booking transaction using any medium of facilitation.

26 H. "Emergency contact person" means the person designated by
27 the operator to respond to and take remedial action regarding STR
28 complaints.

1 I. "Non-primary residence STR" means a short-term rental that is
2 not a primary residence.

3 J. "Occupancy" means the use or possession, or the right to the
4 use or possession, of a residential dwelling unit or portion thereof for
5 overnight lodging, dwelling, or sleeping purposes.

6 K. "Platform agreement" means a signed agreement between a
7 hosting platform and the City, which, among other things, provides that the
8 hosting platform will collect and submit transient occupancy tax to the City on
9 behalf of short-term rental operators.

10 L. "Primary residence" means a person's permanent residence or
11 usual place of return for housing as documented by at least two (2) of the
12 following: current motor vehicle registration; current driver's license; current
13 voter registration; most recent tax documents showing the residential unit as
14 the person's residence; or the most recent a utility bill within the last three
15 (3) months. A person may have only one (1) primary residence and must
16 reside there for a minimum of two hundred seventy-five (275) days during the
17 calendar year. For properties with two (2) or more existing legally permitted
18 dwelling units (e.g., a duplex), the term "primary residence" shall refer to the
19 parcel of land and all units on that parcel or within a building in a residential
20 development project.

21 M. "Primary residence STR" means a primary residence being
22 operated as a short-term rental.

23 N. "Prohibited buildings list" means a list identifying the
24 address(es) of all buildings whose owner(s), including any applicable
25 homeowners' association or board of directors, have notified the City,
26 pursuant to City procedures, that short-term rentals are not permitted to
27 operate anywhere in such building, including deed restricted affordable
28 housing units. Prohibited buildings list shall also include a list of census block

1 groups where un-hosted short-term rentals STRs are prohibited per Section
2 5.77.080. In the Coastal Zone, the provisions of the prohibited buildings list
3 shall apply only to buildings with restrictive covenants or homeowners'
4 associations covenants, conditions, and restrictions (CC&Rs) that are not
5 discriminatory (as defined in Government Code 12955) with explicit
6 restrictions on short-term rentals or their equivalent recorded prior to the
7 Coastal Act (January 1, 1977). Restrictive covenants or CC&Rs proposed
8 subsequent to the effective date of the Coastal Act (January 1, 1977) that
9 restrict short-term rentals in the Coastal Zone shall require a Local Coastal
10 Development Permit (LCDP) under the certified provisions of Division IX of
11 Section 21.25 (Specific Procedures) of the Municipal Code to authorize the
12 restriction for specific buildings. If such a LCDP is approved, the City shall
13 comply with Section 5.77.050. O of these regulations.

14 O. "Residential development project" means a multi-family
15 development (two (2) or more units) with one (1) or more buildings on one
16 (1) or more parcels of land.

17 P. "Short-term rental ("STR")" means a residential dwelling unit, or
18 portion thereof, that is offered or provided to a paying guest(s) for occupancy
19 by a short-term rental operator for one (1) to thirty (30) consecutive nights.
20 The term "short-term rental" shall not include hotels, motels, inns, or bed and
21 breakfast inns or hourly rentals.

22 Q. "Short-term rental advertisement" means any method of
23 soliciting use of a dwelling unit for short-term rental purposes.

24 R. "Short-term rental operator" or "operator" means any person
25 who is the owner or tenant of a dwelling unit, or portion thereof, who offers or
26 provides that dwelling unit, or portion thereof, for short-term rental use.

27 S. "Single room occupancy" is as defined in Section 21.15.2667.

28 T. "Special group residence" is as defined in Sections 21.15.2810

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and 21.52.271.

U. “Tenant” means a person who has a rental agreement for a dwelling unit in which the rental payments are paid on a monthly or other periodic basis in exchange for occupancy of the dwelling unit.

V. “Transient occupancy tax” (“TOT”) means local transient occupancy tax as set forth in Chapter 3.64 of the Long Beach Municipal Code.

W. “Un-hosted stay” means a short-term rental activity whereby the host, as that term is defined herein, resides off-site during the guest's stay.

5.77.030 Registration required.

A. No person or entity shall advertise, rent, or operate a short-term rental in the City unless a short-term rental (STR) registration has been issued by the City pursuant to this Chapter. An operator of the STR shall register with the City and shall be responsible for all requirements of this Chapter. Application for a STR shall be in a form prescribed by the Director with all information determined by the Director to be necessary to evaluate the eligibility of the operator, consistent with this Chapter.

B. Eligibility requirements. The following requirements must be met at the time of submitting a STR registration application:

1. The dwelling unit shall not be an accessory dwelling unit (ADU), a junior accessory dwelling unit (JADU), a deed restricted affordable housing unit, in a special group residence, a single room occupancy, or included on the prohibited buildings list.

2. The STR operator shall not operate more than one (1) primary residence STR and more than one (1) non-primary residence STR in the City.

1 3. The number of STRs in residential development projects
2 shall not exceed the number of dwelling units identified in the Table below:

Number of dwelling units in a residential development project	Number of STRs allowed per residential development project
2 to 10	1
11 to 50	10%
51 to 100	12%
101 or more	15%

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8 4. The total number of non-primary residence STR
9 registrations allocated shall not exceed eight hundred (800) dwelling units,
10 unless otherwise directed by the City Council by ordinance or resolution. In
11 the coastal zone, the maximum number of non-primary dwelling units
12 registered as STRs is three hundred fifty (350). The Citywide cap on STRs
13 shall not be applied to prohibit additional STRs in the coastal zone until the
14 three hundred fifty (350) STR units in the coastal zone are exhausted. The
15 total number of non-primary residence STR registrations allocated shall be
16 reviewed by the City Council on an annual basis.

17 5. The STR operator shall identify, to the satisfaction of the
18 City, an emergency contact person who shall be available twenty-four (24)
19 hours per day, seven (7) days a week for: (1) responding within one (1) hour
20 to complaints forwarded from the City or its agent regarding the condition,
21 operation, or conduct of the STR or its guests; and (2) taking any remedial
22 action necessary to resolve such complaints.

23 6. A signed and notarized property owner consent form
24 shall be provided if the STR operator is not the property owner. A property
25 manager may submit this form on behalf of the property owner with a fully
26 executed and current property management agreement.

27 7. The dwelling unit or property shall not be the subject of
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1 any active or pending code enforcement actions or violations pursuant to
2 the City's Municipal Code.

3 8. No STR registration for the dwelling unit has been
4 revoked within the last twelve (12) months.

5 9. If the dwelling unit is subject to the rules of a
6 homeowners' or condominium association or non-discriminatory restrictive
7 covenant recorded prior to the Coastal Act (January 1, 1977) that restricts
8 STRs or their equivalent, allowance to engage in short-term rental activity
9 through this Chapter shall not be inferred to grant any permission that
10 invalidates or supersedes any provisions in those documents.

11 10. The operator shall sign an indemnification and hold
12 harmless agreement in a form approved by the City Attorney, agreeing to
13 indemnify, save, protect, hold harmless, and defend the City of Long Beach,
14 the City Council of the City of Long Beach, individually and collectively, and
15 the City of Long Beach representatives, officers, officials, employees, agents,
16 and volunteers from any and all claims, demands, damages, fines,
17 obligations, suits, judgments, penalties, causes of action, losses, liabilities,
18 or costs at any time received, incurred, or accrued as a result of, or arising
19 out of the operator's actions or inaction in the operation, occupancy, use,
20 and/or maintenance of the short-term rental.

21 11. The unit shall be legally permitted as a dwelling unit.

22 12. The STR operator shall state whether the STR has
23 Americans with Disabilities Act (ADA)-accessible features.

24 13. After the submission of an application, the property shall
25 receive an inspection to determine the presence of any hazardous or unsafe
26 conditions and document the areas that will be advertised for STR occupancy
27 by guests. If the City determines corrective action is needed as a result of
28 the inspection, the owner shall resolve these issues prior to the issuance of

1 a STR registration.

2 14. After the approval of a STR registration, City
3 Councilmembers' offices in that district shall be notified by the Director or
4 their designee.

5 15. There shall be no outstanding code enforcement citation
6 fees owed against the property.

7 16. All new STR applications shall be held in review for a
8 maximum of forty-five (45) days. Applications not approved within this time
9 shall automatically be denied and their application fees refunded.

10
11 5.77.040 Expiration and renewal.

12 A. A STR registration is valid for one (1) year from the date of
13 issuance. It may not be transferred or assigned and does not run with the
14 land. A STR registration may be renewed annually if the operator: (1) pays
15 the renewal fee; (2) provides information concerning any changes to the
16 previous application for, or renewal of, the STR registration; (3) submits
17 records described in Section 3.64.080 for the last year to demonstrate
18 compliance with this Chapter; (4) provides updated written documentation as
19 applicable; and (5) is not the subject of any active or pending criminal or civil
20 investigations, or actions involving violence pursuant to the City's Municipal
21 Code and/or the California Penal Code.

22 B. Upon review of a STR renewal application, the City may require
23 a re-inspection of the property as a condition of STR renewal registration
24 approval.

25 C. In order for a STR registration to be eligible for renewal, the
26 dwelling unit or property owner and/or operator shall not be the subject of any
27 active or pending code enforcement actions or violations, criminal or civil
28 investigations, or actions involving violence pursuant to the City's Municipal

1 Code and/or the California Penal Code.

2 D. A STR registration shall not be renewed if the STR owner or
3 operator has accumulated three (3) or more citations during any contiguous
4 eighteen (18) month timeframe.

5 E. Should the number of non-primary residence STR registrations
6 reach the amount listed in Section 5.77.030(B)(4), failure to submit a renewal
7 application to the City at least thirty (30) days prior to the expiration of the
8 registration shall render the registration and permission to operate a STR null
9 and void at the expiration of the registration.

10 F. A renewal registration may be held in review for a maximum
11 of forty-five (45) days. Applications not approved within this time may be
12 denied.

13 G. There shall be no outstanding code enforcement citation fees
14 owed against the property.

15
16 5.77.050 Short-term rental regulations.

17 A. All marketing and advertising of a STR, including any listing on
18 a hosting platform, shall clearly list the City-issued STR registration number
19 and expiration date.

20 B. Short-term rental is prohibited in any part of the property not
21 approved and permitted for residential use/habitable space including, but not
22 limited to, a vehicle parked on the property, a recreation vehicle, pool house,
23 rumpus room, casita, a storage room/shed, trailer, garage, boat or similar
24 watercraft, tree house, or any temporary structure, including, but not limited
25 to, a tent. Accessory dwelling units (ADU) and junior accessory dwelling units
26 are approved for residential use, however of prohibited from use as a STR.

27 C. Un-hosted stays in a primary residence STR shall be limited to
28 a maximum of ninety (90) days per the annual term of registration.

1 D. Un-hosted stays shall be prohibited in census tract block
2 groups in the City where such stays are prohibited in accordance with Section
3 5.77.080 or any successor Section.

4 E. Each STR shall have a notice posted within the unit in a location
5 clearly marked and accessible to the guest (e.g., posted on the refrigerator,
6 included within a binder with additional information on the unit, etc.),
7 containing the following information:

8 1. The maximum number of occupants permitted in the
9 unit;

10 2. Parking capacity, location of parking spaces, and
11 parking rules, if any;

12 3. Trash and recycling pickup information;

13 4. The name of the emergency contact person and a
14 telephone number at which that person may be reached on a twenty-four (24)
15 hour basis;

16 5. Emergency contact information for summoning police,
17 fire, or emergency medical services; and

18 6. Evacuation plan for the unit showing emergency exit
19 routes, exits, and fire extinguisher locations.

20 F. The maximum number of persons who may be present on the
21 STR property at one (1) time shall be limited to two (2) persons per bedroom,
22 plus two (2) up to an absolute maximum of eight (8). This calculation shall be
23 inclusive of children. A studio unit shall be considered to have no bedrooms
24 and a maximum occupancy of two (2). Lofts that meet California Building
25 Code egress requirements are considered a bedroom for the purposes of this
26 occupancy calculation. At no time during a short-term rental stay may the
27 maximum occupancy exceed ten (10) persons in any STR. Large-scale
28 events (i.e., exceeding maximum allowed occupancy) such as commercial

1 parties, weddings, fundraisers, and conferences, are prohibited as part of the
2 short-term rental use, unless a STR occasional event permit has been
3 issued. The maximum number of occasional event permits that can be issued
4 during the annual term of registration per STR is four (4), and any application
5 for an occasional event permit thereafter and within the same registration
6 term shall automatically be deemed null and void by the City.

7 G. Use of all outdoor pools, spas and hot tubs shall be prohibited
8 between the hours of 10:00 p.m. and 7:00 a.m.

9 H. All activities shall comply with all provisions of the Municipal
10 Code, including, but not limited to Chapter 9.31 (Loud Parties on Private
11 Property) and Chapter 8.60 (Solid Waste, Recycling and Litter Prevention).

12 I. No STR shall be used for filming or special events unless the
13 STR operator possesses a valid STR registration, in addition to a Special
14 Events Permit, as applicable.

15 J. No STR shall be rented for less than twenty-four (24) hours
16 and a hold of a STR registration shall not otherwise rent or grant access to
17 the residence or any part thereof for less than twenty-four (24) hours.

18 K. No sign shall be posted on the exterior of the STR premises to
19 advertise the availability of the STR rental unit to the public.

20 L. No person shall offer, advertise, book, facilitate, or engage in
21 short-term rental activity in a manner that does not comply with this Chapter.

22 M. The STR operator shall not knowingly book, transfer, or
23 facilitate the booking to any person banned or removed from any STR in the
24 previous five (5) years.

25 N. No STR advertisement shall offer a unit, bedroom, or any other
26 area not documented during an inspection(s) described in Section
27 5.77.030(B)(13) or Section 5.77.040(B), whichever is more recent.

28 O. Short-term rentals shall comply with all applicable laws and

1 regulations of the City including those pertaining to health, safety, building,
2 and fire protection.

3 P. The STR operator shall pay all applicable fees and charges set
4 by the City Council by resolution as may be necessary to effectuate the
5 purpose of this Chapter.

6 Q. It is unlawful for any STR host, operator, occupant, renter,
7 lessee, person present upon, or person having charge or possession of the
8 STR premises, to make or continue to cause to be made or continued any
9 loud, unnecessary or unusual noise which disturbs the peace and quiet of
10 any neighborhood, or which causes discomfort or annoyance to any
11 reasonable person of normal sensitivities residing in the area, or which
12 violates any provision of Chapter 8.80 ("Noise") of this Code.

13 R. The appearance of the STR premises shall not conflict with the
14 residential character of the neighborhood. All applicable development,
15 design, and landscaping standards, including, but not limited to, those
16 contained in Title 21 of this Code, are expressly made applicable to any
17 premises used for STR purposes.

18 S. In the coastal zone, upon City or Coastal Commission approval
19 of the first Coastal Development Permit that restricts STRs in the coastal
20 zone, which shall include the required findings in Division IX of Section 21.25
21 (Specific Procedures) of the Municipal Code for LCDPs related to short-term
22 rentals, the City shall prepare and submit to the Coastal Commission, within
23 one (1) year of the final action on the LCDP, a report that evaluates the
24 required findings for LCDPs that restrict STRs (Section 21.25.904 of the
25 certified Zoning Code) and the cumulative impacts of such restrictions on
26 coastal resources, including but not limited to public access and recreation.
27 After the first report, new reports shall be submitted to the Commission every
28 five (5) years from the date of the first submittal. If the City or the

1 Commission's Executive Director identifies adverse impacts to coastal
2 resources or inconsistencies with the City's certified LCP resulting from
3 restrictions on STRs in the coastal zone, then the City shall submit within one
4 (1) year a Local Coastal Program Amendment (LCPA) request to the
5 California Coastal Commission that addresses any identified adverse
6 impacts to coastal resources by amending the LCP to mitigate for any
7 adverse impacts identified and modify the certified short-term rental
8 regulations to avoid such impacts in the future.

9

10 5.77.060 Short-term rental operator requirements.

11 A. The operator shall provide information on the maximum
12 allowed number of occupants, parking capacity and location of parking
13 spaces, noise regulations, and trash and recycling disposal requirements to
14 prospective guests, prior to their occupancy of the unit.

15 B. Any issues raised or brought by the City to the STR operator
16 must be resolved within the timeframe set by the City when notified by a
17 citation warning notice or citation issued, and failure to do so may result in
18 penalties and/or fines.

19 C. The operator shall provide and maintain working fire
20 extinguishers, smoke detectors, and carbon monoxide detectors, in
21 compliance with life, fire, and safety codes; and information related to
22 emergency exit routes on the property, emergency contact, and emergency
23 response contact information.

24 D. The operator shall maintain and provide proof of liability
25 insurance appropriate to cover the short-term rental use in the aggregate of
26 not less than One Million Dollars (\$1,000,000); or conduct each short-term
27 rental transaction through a platform that provides equal or greater insurance
28 coverage.

1 E. Transient Occupancy Taxes shall be collected on all Short-
2 Term Rentals. If a Hosting Platform does not collect payment for the rental,
3 operators are solely responsible for the collection of all applicable TOT and
4 remittance of the collected tax to the City in accordance with Chapter 3.64
5 (Transient Occupancy Tax). If a Hosting Platform does collect payment for
6 the rentals, then it and the operator shall both have legal responsibility for the
7 collection and remittance of the TOT.

8 F. The operator and property owner shall be jointly responsible for
9 any nuisance violations arising at a property during short-term rental
10 activities.

11 G. The operator shall authorize any hosting platform on which his
12 or her STR(s) is listed to provide to the City the operator listing and other
13 information to demonstrate compliance with all provisions of this Chapter.

14 H. The operator must consent to receive all City notices and fines
15 regarding STR registration by U.S. mail.

16
17 5.77.070 Hosting platform responsibilities.

18 A. Hosting platforms shall not process or complete any booking
19 transaction for any STR if notified by the City that a valid current STR
20 registration number has not been issued by the City to the operator. Hosting
21 platforms are required to list the STR registration number and expiration date.
22 Hosting platforms shall not process or complete any booking transaction for
23 any property located in the City that would exceed the limit of days as set
24 forth in Section 5.77.050(C).

25 B. Within forty-five (45) days of the effective date of this
26 Ordinance, hosting platforms with listings located in the City shall provide to
27 the City contact information for an employee or representative of the hosting
28 platform that will be responsible for responding to requests for information

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from the City, including requests related to possible violations of this Chapter.

C. Subject to applicable laws, a hosting platform with listings located in the City shall provide to the City on a monthly basis, in a format specified by the City, the STR registration number of each listing, the name of the person responsible for each listing, the address of each such listing, and, for each booking that occurs within the reporting period, the number of days booked, and the total price paid for each rental.

D. In the event a hosting platform has entered into a platform agreement, and an operator has assigned the responsibilities for the collection and remittance of transient occupancy tax to the hosting platform, then the hosting platform and the operator shall have the same duties and liabilities, including but not limited to the collection and remittance of transient occupancy tax to the City in compliance with this Chapter and Chapter 3.64 (Transient Occupancy Tax) of this Code.

E. The provisions of this Section shall be interpreted in accordance with otherwise applicable State and Federal law(s) and will not apply if determined by the City to be in violation of, or preempted by, any such law(s).

F. Hosting platforms shall remove any listings for STRs, including those on the City's prohibited buildings list, from the platform upon notification by the City. The City Manager shall develop, by administrative regulation, processes and procedures for the removal of any listing.

G. Hosting platforms shall inform all operators who use the platform of the operator's responsibility to collect and remit all applicable local, state, and federal taxes, unless the platform has a platform agreement.

H. It is unlawful to be a hosting platform operating in the City unless the responsibilities in this Section are fully complied with.

1 eighty (180)-day petition process period shall automatically be deemed null
2 and void by the City without opportunity for an administrative appeal.

3 C. For undelivered petitions, the City shall date stamp all
4 undelivered petition documents returned to the City by the U.S. Post Office
5 on the day received by petition staff. Undelivered petition documents with a
6 City date stamp of five (5) or more days prior to the postmark date indicated
7 on the petition form, inclusive of the postmark date, and with a forwarding
8 address for the owner provided by the U.S. Post Office, shall be re-mailed to
9 the forwarding address provided via regular mail and shall include copies of
10 all originally mailed petition documents.

11 D. To the extent a petition seeks to prohibit un-hosted STRs within
12 the Coastal Zone boundaries of the City, and the petition process is
13 successful, it shall have no effect on properties within the Coastal Zone
14 boundaries until the California Coastal Commission or City approves a
15 Coastal Development Permit in conformance with the required findings of the
16 Coastal Act. Any petition to restrict un-hosted short-term rentals shall adhere
17 to the certified provisions of Division IX of Section 21.25 (Specific
18 Procedures) of the Municipal Code for procedures for LCDPs related to short-
19 term rentals. A LCDP approving a petition to prohibit un-hosted STRs in a
20 census tract block group shall remain in effect subject to the expiration time
21 limit established under the approved LCDP.

22 E. For purposes of the petition, each residential property within the
23 census tract block group shall be represented by the signature of at least one
24 (1) property owner and multiple signatures for the same property shall count
25 as one (1) signature.

26 F. The Director shall develop, and make publicly available, the
27 process for conducting petitions in accordance with this Chapter.

28 G. Following approval of an un-hosted restriction by the Director,

1 the City shall provide notice of the restriction to all residential property owners
2 within the boundaries of the affected census tract block group.

3 H. Once approved, a restriction on un-hosted STRs shall remain
4 in effect for a minimum of three (3) years following the effective date of such
5 restriction. After the initial three (3) year restriction period, the restriction shall
6 remain in effect indefinitely unless and until such restriction(s) are prohibited
7 by law; or a request to initiate a petition to eliminate the restriction is filed with
8 the City and a majority of the property owners within the restricted census
9 tract block group sign the petition reflecting the positive desire of all those
10 signing the petition to remove the restriction on un-hosted stays.

11 I. The Department of Community Development shall cause to be
12 posted online a list or map of the current census block groups where un-
13 hosted STRs are prohibited.

14 J. Any fees associated with the filing of the petition, or the removal
15 of a restriction once adopted, shall be established by the City Council by
16 resolution.

17 K. Upon the filing of a petition in a census tract block group, the
18 City Councilmember's office in that district must be notified of all petitions
19 that have been circulated in their respective district.

20
21 5.77.090 Enforcement.

22 A. It is unlawful to violate the provisions of this Chapter. Violations
23 include, but are not limited to:

24 1. Failure of the emergency contact to acknowledge and
25 take any remedial action needed to respond to a complaint forwarded by the
26 City or its agent within one (1) hour after the complaint is received or a contact
27 is attempted and the emergency contact cannot be reached;

28 2. Failure to promptly notify the City when the emergency

- 1 contact information changes;
- 2 3. Violation of the STR maximum occupancy, noise, or
- 3 other requirements as set forth in this Chapter;
- 4 4. Providing false or misleading information on a STR
- 5 registration application or other documentation required by this Chapter;
- 6 5. Any attempt to rent an unregistered STR by advertising
- 7 the property for short-term rental purposes;
- 8 6. Completing a STR booking transaction in the City
- 9 without a valid City-issued STR registration number;
- 10 7. Completing a booking transaction where the STR
- 11 registration has been revoked or suspended by the City;
- 12 8. Violations of state, county, or City health, building, or fire
- 13 regulations;
- 14 9. Exceeding the maximum short-term rental limit of ninety
- 15 (90) days per the annual term of registration;
- 16 10. Conduct or activities that constitute a public nuisance as
- 17 determined by the City or which otherwise constitute a hazard to public
- 18 peace, health, or safety.
- 19 B. Violations of this Chapter may not need a cure period and will
- 20 result in an immediate citation issued to the STR owner or operator, upon
- 21 City's verification of the violation.
- 22 C. Any and all violations involving violence on the STR property or
- 23 by STR guests shall receive an immediate citation and shall count as double
- 24 towards the three (3) citations for non-renewal of the STR registration.
- 25 D. Any and all violations of Chapter 5.77 of the Long Beach
- 26 Municipal Code, or the California Penal Code, shall count as violations
- 27 toward the three (3) citations required for non-renewal of the STR
- 28 registration.

1 E. The Director shall have the ability to cancel or suspend a STR
2 registration if the STR owner or operator fails to timely respond to or remedy
3 an incident involving violence on the STR property or by STR guests.

4 F. Unless otherwise described in this Section, enforcement of this
5 Chapter shall be subject to the processes and procedures in Chapter 1.32 of
6 the Municipal Code.

7 G. Notwithstanding anything to the contrary in Chapter 1.32, the
8 fine shall be one thousand dollars (\$1,000) for each citation. A STR owner or
9 operator may receive multiple citations for a single event, if it violates multiple
10 provisions of the Municipal Code and/or California Penal Code, or if the
11 violations continue for multiple days without successful resolution.

12 H. If three (3) citations have been issued against a STR property,
13 registered or unregistered, within an eighteen (18) month period, the STR
14 registration may be revoked or suspended or additional conditions may be
15 imposed by the Director by providing written notice to the STR property owner
16 setting forth the basis of the intended action and giving the owner an
17 opportunity, within fourteen (14) calendar days, to present responding
18 information to the Director. After the fourteen (14) day period, the Director
19 shall determine whether to revoke the registration, suspend the registration,
20 or impose additional conditions upon the registration and thereafter give
21 written notice of the decision to the owner. If a STR registration is revoked,
22 no dwelling unit on that parcel may be re-registered with the City for a
23 minimum period of twelve (12) months from the date of revocation, regardless
24 of who is the STR operator, and only reinstated upon request and review by
25 the Director or their designee.

26 I. The City hereby finds and declares that repeated violations of
27 this Chapter constitute a public nuisance which may be enjoined under all
28 applicable laws including Code of Civil Procedure Section 731.

1 J. Any person, hosting platform, or STR owner or operator
2 convicted of violating any provision of this Chapter in a criminal case or found
3 to be in violation of this Chapter in a civil or administrative action brought by
4 the City shall be ordered to reimburse the City its full investigative and
5 enforcement costs, pay back all unpaid TOT if applicable, and remit all
6 illegally obtained rental related revenue to the City.

7 K. If any violation of this Chapter is found to exist, the City may
8 recover attorneys' fees, court costs, fees, and other reasonable costs in any
9 civil or criminal action necessary to enforce the provisions of this Chapter.

10 L. If any violation of this Chapter is found to exist, the City may
11 issue an administrative citation to any operator pursuant to Chapter 9.65 of
12 this Code.

13 M. The City may take any other action permitted by law or equity
14 to ensure compliance with this Chapter, including, but not limited to, general
15 code enforcement procedures set forth in Titles 5, 9, 18 and 21 of this Code.

16 N. The City may issue and serve administrative subpoenas as
17 necessary to obtain specific information regarding STR listings located in the
18 City, including, but not limited to, the names of the persons responsible for
19 each such listing, the address of each such listing, the length of stay for each
20 such listing, and the price paid for each stay, to determine whether the STR
21 listings comply with this Chapter. Any subpoena issued pursuant to this
22 Section shall not require the production of information sooner than thirty (30)
23 days from the date of service. A person, hosting platform, or STR owner or
24 operator that has been served with an administrative subpoena may seek
25 judicial review during that thirty (30) day period.

26 O. Any person, hosting platform, or STR owner or operator
27 aggrieved by a decision of the Director with respect to the provisions of this
28 Chapter may appeal the decision to the Board of Examiners Appeals and

1 Condemnation ("BEAC"). The decision of the BEAC shall be final, subject to
2 judicial review pursuant to Code of Civil Procedure Sections 1094.5 and
3 1094.6.

4 P. The remedies provided in this Section are cumulative and not
5 exclusive, and nothing in this Section shall preclude the use or application of
6 any other remedies, penalties, or procedures established by law.

7

8 5.77.100 Fees.

9 The City Council may establish and set by resolution all fees and
10 charges as may be necessary to effectuate the purpose of this Chapter.

11

12 5.77.110 Administration.

13 A. The City Manager, or designee, shall have the authority to
14 establish administrative rules and regulations consistent with the provisions
15 of this Chapter for interpreting, clarifying, carrying out, furthering, and
16 enforcing the requirements and the provisions of this Chapter.

17 B. If any provision of this Chapter conflicts with any provision of
18 Title 21 (Zoning), the terms of this Chapter shall control.

19

20 5.77.120 Severability clause.

21 If any provision or clause of this Chapter or the application thereof to
22 any person or circumstances is held to be unconstitutional or to be otherwise
23 invalid by any court of competent jurisdiction, such invalidity shall not affect
24 other section provisions or clauses or applications, and to this end the
25 provisions, sections and clauses of this ordinance are declared to be
26 severable.

27 Section 2. The City Clerk shall certify to the passage of this ordinance by
28 City Council and cause it to be posted in three (3) conspicuous places in the City of Long

1 Beach, and it shall take effect on the thirty-first (31st) day after it is approved by the Mayor.

2 I hereby certify that the foregoing ordinance was adopted by the City Council
3 of the City of Long Beach at its meeting of _____, 2025, by the
4 following vote:

5
6 Ayes: Councilmembers: _____
7 _____
8 _____
9 _____

10 Noes: Councilmembers: _____
11 _____

12 Absent: Councilmembers: _____
13 _____

14 Recusal(s): Councilmembers: _____
15 _____
16 _____

17 _____
City Clerk

18 Approved: _____
19 (Date) Mayor

20
21
22
23
24
25
26
27
28