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Sent: Tuesday, January 16, 2024 3:58 PM

To: Daryl Supernaw <Daryl.Supernaw@longbeach.gov>; CityClerk <CityClerk@longbeach.gov>; Council District 5 <District5@longbeach.gov>

Subject: Short Term Rental Ordinance

-EXTERNAL-

Hello my name is Stephen Carr and I'm a resident in the 5th district, with a home on Killdee Ave. I just wanted to submit my statement on my family and neighbors experience the STR system since June of this year.

I've been a home owner in the 5th district since 2011 and take pride in knowing who my neighbors are and look out for each other. Neighborhoods rely on patterns, neighbors come and go in a pattern. If the pattern is off we become aware we hope, see something say something is what people say right?

After my wonderful neighbor who lived next door in his home for over 70 years, passed in January his family sold the home to what we were told by the buyers whom we saw fixing the house, that a couple was moving in. The buyers also told our surrounding neighbors the same story. Being that California and Long Beach has a housing crisis we thought great a person was lucky to get into a home. Then in June we found out that it was to be an Airbnb. Then the pattern changed for the worse. The house says it sleeps 9 so that means not just one family arrives it's usually two!!!

The pattern went from normal to renters arrive late slam car doors, beep of the lock ... oops forgot the cooler... slam.

The first renters arrived at 945 pm on a Friday and proceeded to party until 3 am in the home the was promoted as an entertainment home. Drinking and yelling out the windows that are adjacent to my 8 year old sons window as our walls are next to the homes driveway. I called the STR Hotline got an answering service, left my complaint and the called the LBPd non emergency line and nobody came out. (understandably they have better things to do)

The second renters were a large group of 10-12 people in their 20's who were in town for a music festival at the queen Mary. They partied until 4 am, screaming out the window drunk crying, one woman after they came back from the festival was carried in by her arms and legs, as seen by my neighbors. Tiger dog got loose when they were gone and ran around the neighborhood.

I did the same thing, Called the hotline, then the LBPd non emergency line and no response. I also emailed the 5th district and Representative Kerr and a member of her staff contacted me quickly and told me to keep calling the hotline and LBPd.

The system set up is very pro- STR owner and very hard for the neighbors to find out what to do when they have a complaint. My neighbors also called the line as well.

I also spoke with a person in the STR permit office and mentioned the name of the STR host and she said " oh Monica Lue ? Yes we know her" wait what ? They know here ? Why ? Oh because she and her husband have 9 or 10 if not more in Long Beach ! That they " manage " ok so it's an LLC. Monica and her Husband people at one of their properties the same story when setting up one of their STRs on

Scrivener in district 5 that “ a couple “ will move in. Nope. So when I spoke to them in person at their other property around the corner from us on Pavo, I asked them why they didn’t tell neighbors that it was going to be an STR ? And they denied they did but later said they did say the same story about a couple moving in.

It seems like when an str has a complaint the city is dependent on the host and the Airbnb company to enforce. I also spoke with a code enforcement officer and I asked how they determined whether a house was in violation and it sounds like it’s subjective.

Noise zones are a key. District 5 is in the most sensitive #1 and has changed the neighborhood. If you buy a house you need to inform the buyer whether someone died within a few years . If you build a hotel it should be built in a zone for it. Airbnbs are hotels. If strs are permitted only allow if you’re on the premises or limited like primary permit. Also to consider is letting the neighbors know if someone has applied for the permit.

Olympics are coming soon and problems will increase.

Banned STR cities are now :

New York, Dallas

Also here is STR “ managers “ LLC promo. The one that have more than 9 strs and are planning to expand . How can we trust they will enforce and regulate their properties when deception is part of their business model.

No to LLC strs and no to not residing on the property.

Thanks for your time

Stephen

<https://www.instagram.com/reel/CyRQGYHvsRM/?igsh=ZWMyNDBlOTQyNg==>

<https://www.instagram.com/reel/Cx07r0wvnR0/?igsh=ZWMyNDBlOTQyNg==>

<https://www.instagram.com/reel/CxtKsnYPP4T/?igsh=MmVhM2QwOGI3ZA==>

All Out Bans:

Anaheim.
Belvedere.

Carmel.
Danville.
Del Mar.
Hermosa Beach.
Huntington Beach.
Larkspur.
Manhattan Beach.
Ojai.
Rancho Palos Verdes.
Redondo Beach.
San Juan Capistrano.
Sausalito.
Tiburon.
West Hollywood.

Partial Bans:

Buellton.....Banned in residential zones.
Carlsbad...Banned outside coastal zone.
Costa Mesa....Treated as Hotels.
Laguna Beach.... Allowed in commercial zones only.
Newport Beach...Banned in R-1 zones.
San Clemente.... Allowed in commercial zones only.
San Francisco....Non hosted STR's banned.
Santa Barbara....Banned in R-1 zones.
Santa Monica...Ban on whole house STR's