

3. 24-54900 Recommendation to receive and file a presentation from Neighborhood Services Bureau.

Suggested Action: Approve recommendation.



Housing & Neighborhood Services Bureau Overview

Board of Examiners, Appeals, & Condemnation

October 21, 2024

Housing and Neighborhood Services (H&NSB): What We Do

Housing Development Division

Assists with the **preservation and development of affordable housing** and offers a variety of **programs benefitting lower income residents**

Operations Division

Administers the City's U.S. Department of Housing and Urban Development (HUD) **entitlement funding** and supports HNSB with **non-HUD grant administration related to strategy, finance, compliance and reporting**

Neighborhood Improvement Division

Offers a variety of innovative **neighborhood and community improvement programs**

Housing Development

The Long Beach Community Investment Company (LBCIC)

- Governed by a 7-member board of directors appointed by the Mayor and confirmed by the City Council.
- The LBCIC Board administers the City's affordable housing production and rehabilitation programs and is authorized to enter into agreements utilizing the City's housing funds.
- Staff present projects to the Board to recommend the award of funding to promising projects after a competitive solicitation

- If approved by the Board, an Agreement to Negotiate Exclusively is executed to give the developer and City time to determine if the proposed project is financially and physically feasible.



Housing Development

Notice of Funding Availability

- Federal and State funds are awarded to the City and then developers compete for the funds after the City issues a Notice of Funding Availability (NOFA) twice per year.
- The NOFA may specify if funds are for new construction, rehabilitation, acquisition, etc.
- NOFA may also specify an underserved demographic such as seniors, people with disabilities, veterans, people who have experienced homelessness, etc.

- A multi-departmental evaluation committee reviews and scores the proposals relative to these criteria:
 - Developer experience
 - Project budget
 - Leveraging of funds
 - Geographic area ("High Resource")
 - Project readiness
 - Overall scope of development



Housing Development

City Funds are "First-In"

- Usually, our funds are the first to be committed to a proposed project because it helps strengthen the developer's other funding applications by showing local support.
 - Our funds allow developers to leverage additional funds needed for the project.
 - A financial gap analysis is conducted to ensure that the funds we commit are truly needed for the project to be feasible.
- Once a developer has a funding commitment from a local source they will typically apply for Federal, State and/or County funding sources and then tax credits to finance the bulk of the cost of the project.
 - Operational subsidies are occasionally offered by the Housing Authority of Long Beach or the County via a similar NOFA process. These funds help demonstrate the projects long-term feasibility after construction.

Housing Development

Loan Terms

- Repayment in the form of Residual Receipts
- Balance of loan due in 55 years
- Interest rate no higher than 3%
- Loan immediately due upon sale, refinancing or transfer of the property
- Balloon payments are not allowed in loans senior to our loans
- Replacement and operating reserve requirements
- 55-year affordability covenants



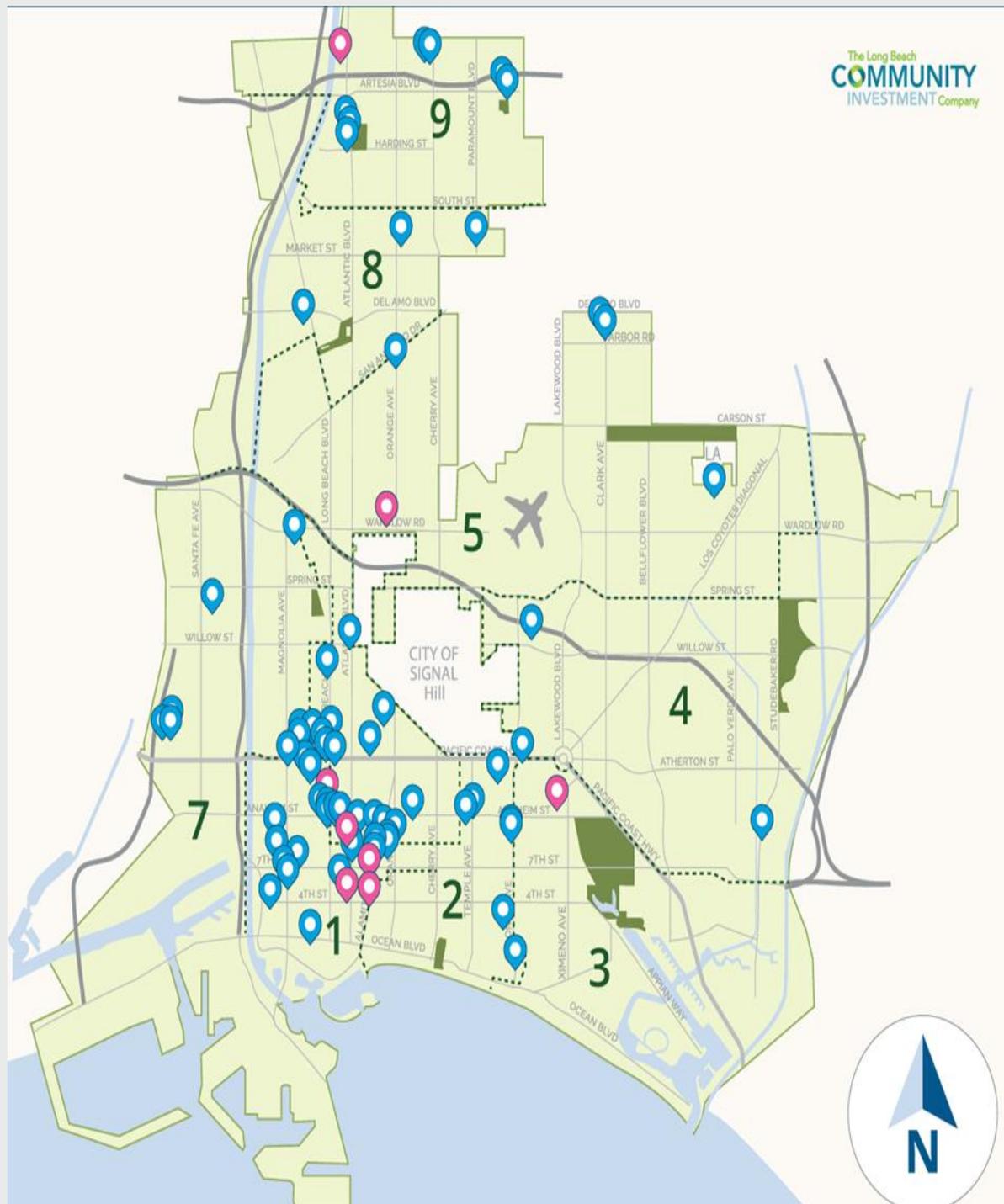
Housing Development



Housing Development



Long Beach Affordable Housing Projects



LEGEND

-  Completed Affordable Rental Properties
-  Approved Affordable Rental Properties

Affordable Housing Compliance Monitoring

- This process is vital for maintaining the integrity and availability of affordable housing.
- It ensures that properties funded by the City/LBCIC comply with various federal, state, and local regulations.
- City staff currently monitors a total of **3,925** units annually across 124 properties.
- Ensure that HOME-funded units comply with health and safety code standards by conducting on-site inspections, guaranteeing they are safe and habitable for occupancy.

PROGRAMS AND POLICIES



First-Time Homebuyer Assistance Program



Grants up to \$25,000 for eligible first-time homebuyers

Household income must not exceed 200% of the Los Angeles County Area Median Income

Must be first generation homebuyer

Created 34 homeownership opportunities since January 2023 inception

Applications still being accepted

Home Improvement Roof Grant Program



Grant for re-roof – no payback required

Homeowners must have a very low-income and live in a CDBG area

30 roofs completed

60 homeowners in application process

Applications still being accepted

Backyard Builders-ADU Pilot Loan Program

Applications being accepted now
until Nov. 30, 2024

10 ADUs

\$250,000 max loan

Free technical assistance

Must rent to someone with a housing
voucher or low income for 5-7 years



ADU Loan Pilot Program

Term	Interest Rate
Construction Term	0%
Affordability Term	0%
After Affordability Term	3%

Commercial Façade Improvement Program

\$25,000 grant per storefront for lighting, signage, paint, etc.

Must be in priority area of the city and serve low-income community

Must have current licenses and no open code enforcement cases



Commercial Façade Improvement Program



Before



After

Inclusionary Housing Policy

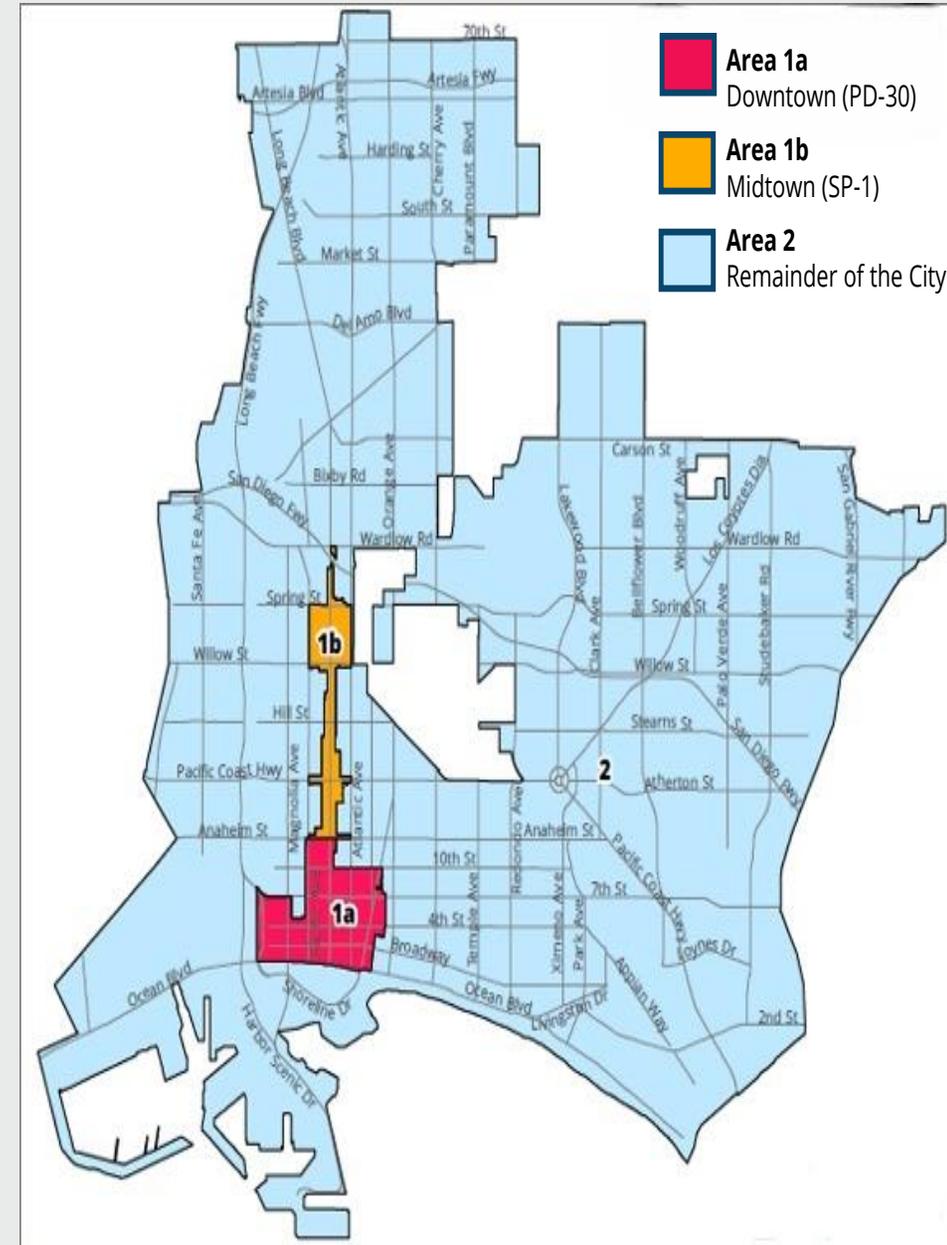
- Designed to facilitate the production of mixed-income housing by requiring developers to include affordable housing units in new market-rate residential developments.
- Rental Units: 11% must be affordable to very low-income households
- Ownership Units: 10% must be affordable to moderate-income households
- Restricted as affordable for minimum of 55 years.



The Mosaic development in Downtown will include 54 Inclusionary affordable housing units

Inclusionary Housing Policy

- Working with Planning Bureau to update the Policy:
 - Citywide expansion
 - Changes to affordability requirements
- Study sessions with Council, Housing Committee, and Planning Commission
- Community outreach
- Present to Planning Commission and City Council at public hearings in late Fall 2024.



Just Cause for Termination of Tenancies (LBMC 8.99)

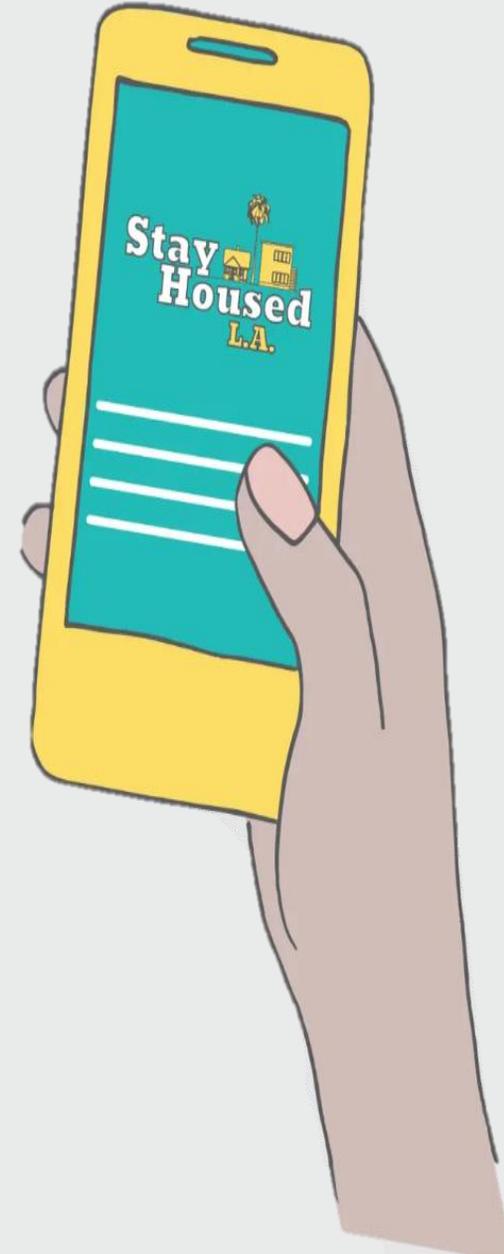
Provides tenants with protection against arbitrary evictions by requiring landlords to have a “just cause” for evictions.

- Staff provides eviction information and referral services to tenants facing eviction.
- Staff provides information to landlords on their rights and responsibilities.
- Staff tracks Substantial Remodel just cause eviction data and connects tenants with resources to ensure their rights are not violated.

Tenant Protections

Right to Counsel

- The City contracts with Los Angeles County for the provision of legal services through Stay Housed LA.
- Stay Housed LA's Right to Counsel program offers free legal representation to income-qualified tenants facing eviction in Long Beach.
- Stay Housed LA's services can help tenants understand their rights, respond to eviction notices, negotiate with landlords, and potentially avoid eviction altogether.



Operations Division

Administration of HUD Funding

Strategy

Finance

Compliance

Reporting



Plans and Reports for Funding



October 1, 2022 – September 30, 2027

The cycle is for **three** grant programs:

- Community Development Block Grants (**CDBG**)
- HOME Investment Partnerships Program (**HOME**)
- Emergency Solutions Grant (**ESG**)



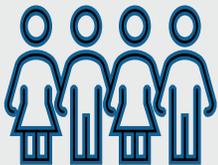
CDBG

- The **Community Development Block Grant (CDBG) program** can be used for both housing acquisition and community development activities, including those that revitalize neighborhoods, improve public facilities, infrastructure and provide services in low-moderate income communities.



HOME

- The **HOME Investment Partnerships (HOME) program** primarily supports the rehabilitation, preservation, and development of affordable housing units, as well as rental Security Deposit assistance to low-income residents.



ESG

- The **Emergency Solutions Grant (ESG)** provides funding for programs that support individuals and families experiencing homelessness. Funding helps operate shelters, provide essential services to shelter residents, rapidly re-houses homeless individuals, and prevent families and individuals from becoming homeless.

Current Accomplishments

- After School Weekend Recreation (20,908 youth served), Senior Services (22,141 seniors provided meals) and Mural Restoration (1,187 murals conserved)
- Emergency Shelter (409 assisted), Street Outreach (902 individuals assisted), Homeless Prevention (29 households assisted), and Security Deposit Assistance
- Fair Housing Services (1,716 persons assisted)
- Graffiti Removal (196,072 tags removed) and Sidewalk Replacement (40,712 square feet replaced)
- Small Business Technical Assistance (939 businesses assisted)
- Park Facilities (Admiral Kidd Park Playground replaced)



Neighborhood Services Division

Neighborhood
Resource Center
Leadership Program
Clean-up Assistance Program
Micro-Grant Program



Neighborhood Improvement Programs

Neighborhood Resource Center

- Assistance to neighborhood associations, neighborhood-serving business associations, and homeowner associations (HOAs)
- Neighborhood publication assistance for newsletters, meeting flyers, event flyers
- Grant technical assistance & project assistance
- Workshop series
- Neighborhood problem solving
- Community outreach and information

Neighborhood Services

Neighborhood Resource Center



Neighborhood Resource Center



AOC7 Neighborhood Organization Presents

READING IN THE LB SEA™

10TH ANNUAL LITERACY FAIR

Saturday, May 18th, 2024
11am to 2pm
1175 E. 11th Street Long Beach, Ca 90813

SPONSORSHIP OPPORTUNITIES

<http://tinyurl.com/AOC7LiteracyFair>

Sponsorship and Vendor Form Here

 <p>LEVEL 1: ABALONE</p> <p>\$1000</p> <p><i>Abalone Sponsor Benefits:</i> Social Media Spotlight, Guest Reader, Logo on Event T-Shirt, Logo on Event Totebag, Logo on Flyer</p>	 <p>LEVEL 2: STARFISH</p> <p>\$800</p> <p><i>Starfish Sponsor Benefits:</i> Guest Reader, Logo on Event T-Shirt, Logo on Event Totebag, Logo on Flyer</p>
 <p>LEVEL 3: SAND DOLLAR</p> <p>\$500</p> <p><i>Sand Dollar Sponsor Benefits:</i> Logo on Event T-Shirt, Logo on Event Totebag, Logo on Flyer</p>	 <p>LEVEL 4: COWRIE SHELL</p> <p>\$200</p> <p><i>Cowrie Shell Sponsor Benefits:</i> Logo on Event Totebag, Logo on Flyer</p>

All sponsors will be featured on the official Literacy Fair Flyer
For more information, contact Rocio at addy1412lbc@gmail.com

Neighborhood Improvement Programs

Neighborhood Resource Center

<p>AOC7's Winter wonderland</p> <p>10TH STREET TREE DECORATION</p> <p>SATURDAY, DECEMBER 2ND, 2023</p> <p>MEETING PLACE: CRAFTSMAN VILLAGE PARK FROM 8:30 AM - 10:00 AM</p> <p>Come & Enjoy Hot Cocoa and Cookies You are welcome to bring your own decorations</p> <p>For more information, please call Rocio at 562-882-3326</p>	<p>Las maravillas de invierno</p> <p>DECORACIÓN DE LOS ÁRBOLES DE LA CALLE 10</p> <p>SÁBADO 2 DE DICIEMBRE DE 2023</p> <p>PUNTO DE REUNIÓN: EL PARQUE DE CRAFTSMAN VILLAGE 8:30 AM - 10:00 AM</p> <p>Ven y disfruta Chocolate caliente y galletas Pueden traer tus propias decoraciones.</p> <p>For more information, please call Rocio at 562-882-3326</p>	<p>Las maravillas de invierno</p> <p>DECORACIÓN DE LOS ÁRBOLES DE LA CALLE 10</p> <p>SÁBADO 2 DE DICIEMBRE DE 2023</p> <p>PUNTO DE REUNIÓN: EL PARQUE DE CRAFTSMAN VILLAGE 8:30 AM - 10:00 AM</p> <p>Ven y disfruta Chocolate caliente y galletas Pueden traer tus propias decoraciones.</p> <p>For more information, please call Rocio at 562-882-3326</p>
<p>Everyone is welcomed</p>	<p>Todos son bienvenidos</p>	<p>Todos son bienvenidos</p>
<p>Brought to you by:</p> 	<p>Traído a usted por:</p> 	<p>Traído a usted por:</p> 

Neighborhood Leadership Program

Program Goal: To provide Long Beach residents the skills, knowledge and resources they need to improve the quality of life in their community.



Neighborhood Leadership Program

Program Components

- Public Speaking
- Grant Writing
- Event Planning
- Effective Communication



Neighborhood Leadership Program



800+
Graduates
since 1992



National and
International
Recognition



30th
Anniversary
Milestone



Local
Leadership



Neighborhood Improvement Programs

Neighborhood Clean-Up Assistance Program

- Assists neighborhood associations to host clean-ups
- Free dumpster, tools, and supplies
- Dumpsters available for Saturday morning events
- 2024 Mayor's Citywide Spring Cleaning Initiative
- In FY 23-24:
 - 2,202 volunteers hosted
 - 97 clean-ups and
 - removed 810 tons of trash and debris in their neighborhoods

Neighborhood Improvement Programs

Neighborhood Clean-Up Assistance Program



PLEASE JOIN YOUR NEIGHBORS FOR OUR MONTHLY

CRAFTSMAN VILLAGE HISTORIC DISTRICT NEIGHBORHOOD CLEAN-UP

PLEASE DONATE 1/2 HOUR OF YOUR TIME TO PICK UP TRASH IN OUR NEIGHBORHOOD AND PARK. BROOMS, GLOVES, RAKES, TRASH BAGS, SHOVELS AND A LARGE DUMPSTER ARE AVAILABLE FOR YOUR USE **FREE**.

PLEASE DISPOSE OF LARGE ITEMS AT THE ADDRESS BELOW OR CALL ENVIRONMENTAL SERVICES FOR A SCHEDULED PICK UP AT 570.2876. THIS MONTH PLEASE BRING ALL LARGE ITEMS TO THE DUMPSTER AND SMALL E-WASTE. KEEP PARKWAYS CLEAN AND CLEAR OF ITEMS.

DATE: Saturday, November 11th

TIME: 8:30 - 11:30 AM

ADDRESS: 810 Orange Ave

SMALL E-WASTE MAY BE DISPOSED OF EVERY CLEANUP IN THE SMALL E-WASTE BIN NEXT TO THE DUMPSTER. BATTERIES AND LIGHT BULBS.

ITEMS NOT ACCEPTED IN THE LARGE DUMPSTER: AEROSOL CANS, CHEMICALS, SPRAYS OR PESTICIDES, TIRES, PAINT, OIL, FLUORESCENT BULBS.

NO ELECTRONICS - FLAT SCREENS, TVS, COMPUTER MONITORS, PRINTERS, MICROWAVES, BUSINESS WASTE.
CALL COUNTY OF LOS ANGELES PUBLIC WORKS DEPT AT (888) 253-2652
 Contact CVHD Co-Chair Michelle Arend-Ekhoff at 562.294.3198 OR visit the Craftsman Village Facebook or Instagram pages.




City of Long Beach Services

HOT LINES (562)

LB Refuse / Lg items	570-2876
CODE Enforcement	570-2633
	570-CODE
Graffiti	570-2773
LB Police	435-6711/911
LBPD South	570-7576
LB Fire	570-2537/911
District 1 Office	570-6919
Animal Care Service	570-PETS
CoLB INFO Line	570-6555
Homeless Response	570-4550
Neighborhood Services	570-6866
Nuisance Noise	570-4126
Parking Enforcement	570-2866
Historic Preservation Png	570-6194
Parkway/Tree Maintenance	570-2770
Public Works	570-2700
Yard Sales	570-YARD



CRAFTSMAN VILLAGE
HISTORIC DISTRICT

Neighborhood Improvement Programs

Neighborhood Clean-Up Assistance Program

HELLO NEIGHBORS!
IT'S TIME TO SHOW
SOME LOVE FOR WHERE WE LIVE!
JOIN RIDGEWOOD/BIXBY KNOLLS
CLEAN STREETS
2ND/4TH SATURDAYS

LET'S CLEAN OUR NEIGHBORHOOD LET'S
KEEP OUR WATERWAYS, GARDENS
AND STREETS FREE OF TRASH,
DEBRIS, AND PLASTICS

MEET UP: 4555 ORANGE AVENUE
(ORANGE & SAN ANTONIO)
SATURDAY, 8/24/24-8:30-9:30AM

WE WORK FOR ONE HOUR ONLY ALL TOOLS/EQUIPMENT PROVIDED
FOUNTAIN DRINKS/COFFEE REWARDS COURTESY OF 7-11
DONUTS TOO!

PRACTICING #NEIGHBORSHIP
#STEPPINGUPNOTOVER

SPONSORED BY: RIDGEWOOD TRIANGLE NA
RIDGEWOODTRIANGLE@GMAIL.COM
562-221-7987



Neighborhood Improvement Programs

Neighborhood Clean-Up Assistance Program

**CLEAN-UP
COOLIDGE
TRIANGLE!**



Join us in making a difference in our neighborhood!

**SATURDAY, JUNE 8
8:00 AM - 12:00 PM**

MEET AT 300 E. SCOTT ST.

BRING YOUR NON-HAZARDOUS, UNWANTED
HOUSEHOLD ITEMS (I.E, FURNITURE, MATTRESSES,
E-WASTE - TOASTERS, RADIOS, MICROWAVES,
COMPUTER MONITORS, TELEVISION, VCR, ETC.)



BROOMS, SHOVELS, RAKES, TRASH
BAGS & GLOVES WILL BE PROVIDED



Materials Not Accepted: Hazardous waste, Paint, Batteries, Fluorescent lights, Household cleaners, Aerosol cans, Concrete. For more information, contact us at coolidgetriangle.pam@gmail.com



Neighborhood Improvement Programs

Neighborhood Clean-Up Assistance Program



PACIFIC AVE CLEANUP

Sun. May 5 @ 9:30 AM



Come out and help get Pacific Avenue cleaned up in advance of a huge power washing project. We'll pull weeds, pick up trash, and get the area ready to sparkle. All supplies will be provided.

 Northgate Market - 2120 Pacific Ave

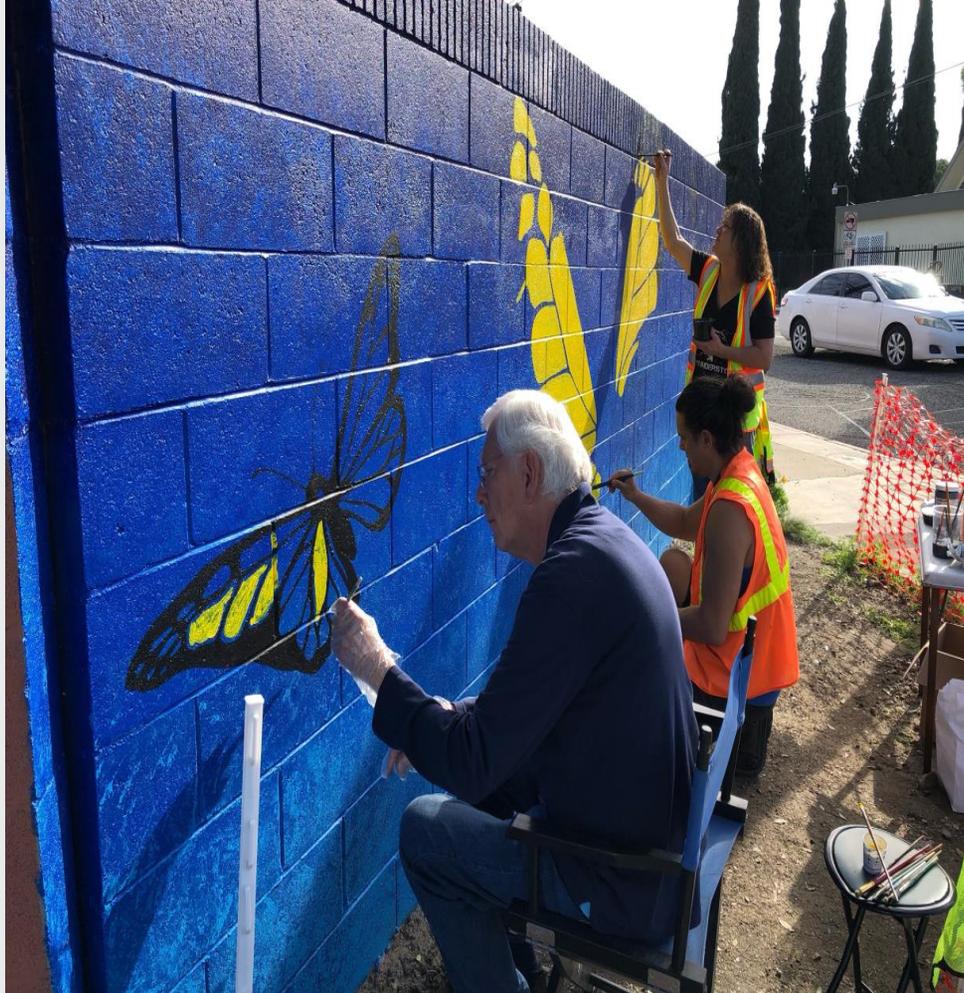
Neighborhood Improvement Programs

Neighborhood Micro Grant Program

- \$5,000 grants to neighborhood associations
- Neighborhood events
 - 4th of July block parties
 - Halloween carnivals
 - Literacy fairs
- Neighborhood projects
 - Food pantries
 - Murals
- Volunteer project management

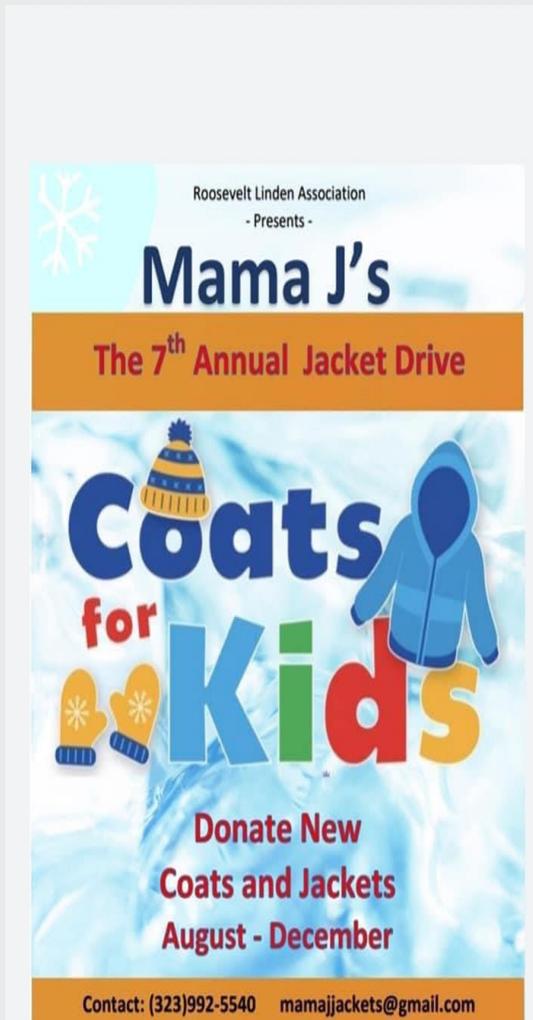
Neighborhood Improvement Programs

Neighborhood Micro Grant Program



Neighborhood Improvement Programs

Neighborhood Micro Grant Program



Neighborhood Improvement Programs

Neighborhood Micro Grant Program



Neighborhood Improvement Programs

Neighborhood Micro Grant Program



KINDLY JOIN US FOR A

Community Dinner

HONORING

*Dave San Jose
&
Patricia Long-San Jose*

Saturday, May 18 | Coolidge Park
6-8:30 pm* | 352 E. Neece Street

*First sitting: 6-7 pm | Second sitting: 7-8 pm
45 guests allowed for each sitting

The Coolidge Triangle Neighborhood Association
invites you to celebrate and honor
David San Jose & Patricia Long-San Jose
for their years of service to the community.

Please RSVP by May 11 to:
CoolidgeTriangle.Pam@gmail.com





Thank you

Meggan Sorensen

Manager, Housing & Neighborhood Services Bureau
Community Development Department
Meggan.Sorensen@longbeach.gov